



#### **APPROVING AUTHORITY**

This National Occupational Standard has been prepared and published under the authority of the Zambia Qualifications Authority Board on 25th February 2021

#### ZAMBIA QUALIFICATIONS AUTHORITY

The Zambia Qualifications Authority Act No. 13 of 2011 was enacted by the Government of the Republic of Zambia to "provide for the development and implementation of a national qualifications framework; establish the Zambia Qualifications Authority; provide measures to ensure that standards and registered qualifications are internationally comparable; and provide for matters connected with, or incidental to the foregoing". Among other functions, ZAQA is responsible for determining national standards for any occupation, through various sector specific National Occupational Standards Development Teams (NOSDTs).

### **REVISION OF NATIONAL OCCUPATIONAL STANDARDS**

National Occupational Standards shall be revised every after **5 years**, or whenever necessary, by the issue of either amendments or of revised editions. It is important that users of National Occupational Standards (NOS) should ascertain that they are in possession of the latest amendments or editions.

#### NOS DEVELOPMENT TEAM RESPONSIBLE

This National Occupational Standard was prepared by the Manufacturing National Occupational Standards Development Team, upon which the following organisations were represented:

- Bigtree Beverages Ltd
- 2. Copperbelt University
- 3. Evelyn Hone College
- 4. Lafarge Cement (Z) Plc
- 5. Lusaka Business and Technical College
- 6. Trade Kings Group
- 7. University of Zambia
- 8. Zambia Association of Manufacturers
- 9. Zambian Breweries Plc
- 10. Zambia Bureau of Standards
- 11. Zambia Qualifications Authority Secretariat.

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#### **FOREWORD**

The Zambia Qualifications Authority (ZAQA) is a statutory body under the Ministry of Higher Education established by ZAQA Act No. 13 of 2011 to "provide for the development and implementation of a national qualifications framework; provide measures to ensure that standards and registered qualifications are internationally comparable; and provide for matters connected with, or incidental to the foregoing".

Among other functions, ZAQA is responsible for "determining national standards for any occupation", through various sector specific National Occupational Standards Development Teams (NOSDTs) of experts composed of representation from appropriate authorities, government departments, industry, academia, regulators, consumer associations and non-governmental organisations, etc.

This National Occupational Standard (NOS) has been developed by the Manufacturing National Occupational Standards Development Team in accordance with the procedures and guidelines of ZAQA. All users should ensure that they have the latest edition of this publication as National Occupational Standards are revised from time to time.

This NOS shall be used by, among others, industry, employers, quality assurance bodies, awarding and professional bodies and education and training institutions, as a benchmark to identify training needs, develop job profiles/descriptions, develop curricula and learning programmes, in various sectors where the occupation exists. In the Manufacturing sector, demonstration of competence against this NOS may be required in order to run a business or practice a craft or profession.

#### JUSTIFICATION

Good product designs coupled with proper operation and maintenance of equipment in a manufacturing environment not only enhance productivity and quality but also lower production costs.

A Mechanical Engineer is critical in the promotion of product quality, productivity and performance of equipment in the workplace. His/her role is to research, plan, develop, design, evaluate, manufacture, install, test, commission and maintain machines, machine components and systems in various fields of application.

This National Occupational Standard highlights core knowledge, skills, competences and personal attributes that Mechanical Engineers must possess to be successful in their jobs.

## **ACRONYMS AND ABBREVIATIONS**

CAD Computer Aided Design

CAM Computer Aided Manufacturing

CS Core Skill

ME Mechanical Engineer

MRP Material Resources Planning

MSO Mine Safety Officer

NOS National Occupational Standard

NOSDT National Occupational Standards Development Team

OK Organisational Knowledge

PC Performance Criteria

PS Professional Skill

RK Regulatory Knowledge

RPL Recognition of Prior Learning

TK Technical Knowledge

ZAQA Zambia Qualifications Authority

ZQF Zambia Qualifications Framework

### **GLOSSARY OF TERMS**

For the purposes of this NOS, the following terms and definitions shall apply:

**Core Skills/Generic Skills:** are a group of skills that are key to learning and working in today's world. These skills are typically needed in any work environment. In the context of the NOS, these include communication related skills that are applicable to most job roles.

**Function:** is an activity necessary for achieving the key purpose of the sector, occupation, or area of work, which can be carried out by a person or a group of persons. Functions are identified through functional analysis and form the basis of NOS.

**Job Title:** defines a unique set of functions that together form a unique employment opportunity in an organisation.

**Knowledge and Understanding:** are statements which together specify the technical, generic, professional and organisational specific knowledge that an individual needs in order to perform to the required standard.

**National Occupational Standards (NOS):** are statements of the standards of performance individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding. They are precise descriptions of what an individual is expected to be able to do in his/her work role.

National Occupational Standards (NOS) Code: is a unique reference code that identifies a NOS.

**National Occupational Standards Development Team (NOSDT):** means an established group of national stakeholders/experts responsible for the development of National Occupational Standards within a specific economic sector or occupation.

**Occupation:** is a set of job roles, which perform similar/related set of functions in an industry.

**Organisational Context:** includes the way the organisation is structured and how it operates, including the extent of operative knowledge that managers have in their relevant areas of responsibility.

**Performance Criteria:** are statements that together specify the standard of performance required when carrying out a task.

**Scope:** is the set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on the quality of performance required.

**Sector:** is a conglomeration of different business operations having similar businesses and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.

**Sub Sector:** is derived from a further breakdown based on the characteristics and interests of its components.

**Technical Knowledge:** is the specific knowledge needed to accomplish specific designated responsibilities.

**Unit Title:** gives a clear overall statement about what the incumbent should be able to do.

# 1. OVERVIEW

This is an introductory section providing a brief summary and specific information or commentary about the content of the NOS and the targeted sector and occupation to help the user judge whether it is relevant to them.

NOS Code	NOS.ME.01
Occupation	Mechanical Engineering
Job Title	Mechanical Engineer
Job Description	A mechanical Engineer plans, analyses, develops, designs, manufactures/builds, installs, tests and maintains mechanical devices and systems. He/she is responsible for adherence to applicable industry regulations.
Job Purpose	Mechanical Engineers work in a variety industries. In
	manufacturing industry a Mechanical Engineer is responsible for:
	<ul> <li>Creating designs and testing new products, tools, jigs and fixtures using such tools as Computer Aided Design (CAD);</li> <li>Manufacturing products to required specifications, on time, and to budget using appropriate production methods and tools such as computer-aided manufacturing (CAM), and product lifecycle management;</li> <li>Installation, testing and commissioning of machines</li> </ul>
	<ul> <li>and mechanical systems</li> <li>Maintenance of production machinery, equipment, tools and systems.</li> <li>Implementation and monitoring compliance to occupational health and safety standards and regulations</li> <li>People management</li> </ul>
ZQF Level	7
Sector	Manufacturing
Sub sectors	Agro-processing, textile, and leather industries, wood and wood products, paper and paper products, chemicals and chemical processing, Rubber and plastic products, non-metallic mineral products, Basic metal products, fabricated, formed and machined metal products, automotive, food and beverages.
Other Economic	Mining and mineral processing; chemical processing;
Sector(s) in which	pharmaceutical; aerospace; telecommunication; defence;
the Occupation is Practiced	agriculture; forestry; fishing and fish processing, energy, textile, health, construction, transport, education/training, tourism, water and sanitation, government ministries and agencies, etc.
Other Similar Jobs	Production Engineer/Manager, Design engineer/manager,

that can be performed by the Mechanical Engineer	Quality Officer/Manager, Project Engineer, Research Engineer, Maintenance Engineer/Manager, Tutor/Lecturer/Trainer or Training Manager, Transport Manager, Sales Engineer/Manager, Agricultural Engineer, Consultant, etc.
Minimum Educational Job Entry Qualification(s)	Bachelor's Degree in Mechanical Engineering, or equivalent
Practicing License Requirements (if any)	Membership with the Engineering Institution of Zambia (EIZ) and Practicing Licence from the Engineering Registration Board (EngRB).
Training/RPL	<ol> <li>Awareness of the Industry Standards and Rules and Regulations and their application</li> <li>Use of ICTs (Internet, Computer packages, email, Computer Software and Hardware necessary for the job, etc.).</li> <li>Quality Enhancement Methods.</li> </ol>
Minimum Job Entry Age	21
Prior Experience (Suggested)	Minimum of 1 year internship
Performance Criteria	As described in the Units under Section 4

#### 2. SCOPE

This National Occupational Standard specifies the fundamental knowledge and understanding, skills and competences that Mechanical Engineers must possess to be successful in their jobs.

# 3. PERSONAL ATTRIBUTES (VALUES, ETHICS AND ATTITUDES)

This job requires an individual to possess ability to apply advanced mathematical principles and statistics to solve problems, experience using CAD and CAM software such as SolidWorks, AutoCAD, exceptional technical and problem-solving skills and reasoning ability, ability to communicate effectively and clearly, must be self-motivated and a great team worker. He/she must have ability to plan and prioritise, quality consciousness, occupational health and safety orientated, be physically fit, courteous and creative, as well as ability to use fingers, hands and feet with ease to complete the assigned task (dexterity).

#### 4. UNITS AND ELEMENTS

This National Occupational Standard is divided into six (6) units representing the tasks that a jobholder should undertake in his/her day to day work. The unit is further broken down into elements depicting the number of activities to be carried out for the successful execution of a particular task.

**UNIT 1** [Conceptualising, designing and testing new products, components, processes and prototypes, tools, jigs and fixtures using such tools as Computer Aided Design (CAD)].

Unit No.	01
Unit Title	Designing and testing new products, tools, jigs and fixtures
Description	This unit is about demonstrating competence to conceptualise, design and test new products and prototypes, components processes, tools and fixtures
Scope	<ul> <li>This unit covers the following:</li> <li>Sketching and designing of products, tools, jigs and fixtures</li> <li>Prototyping and testing</li> <li>Process design</li> </ul>
Performance Criter	ria (PC) w.r.t. the Scope
Element	Performance Criteria (PC)
Sketching and designing of products, tools, jigs and fixtures	To be competent, the individual must be able to: PC1: Interpret product customer/market needs into a design brief PC2: Apply appropriate engineering concepts, processes, principles to achieve the design brief PC3: Generate designs that conform to client/market requirements PC4: Create a number of designs for client to choose from
	PC5: Organise the designs into suitable formats and with sufficient information to allow the client/superior to assess them PC7: Justify any variations from the design brief and give a suitable reason for them PC8: Diagnose faults and analyse engineering problems PC9: Provide design engineering solutions (sketch and design new products)
	PC10: Prepare work schedules and plans PC11: Prepare and maintain section/departmental staff competency skills matrix PC12: See to it that the designs comply with all relevant regulations, standards directives or codes of practice PC13: Seek suitable guidance and advice to support the design work
	PC14: Protect the designs as intellectual property in line with organisational policies and procedures PC15: Design and update records management and documentation systems PC16: Work safely at all times, complying with health and safety and other relevant regulations and guidelines
Prototyping, and testing	To be competent, the individual must be able to: PC17: Develop and test new products and prototypes PC18: Make the required modifications to the product according to the test results PC19: Prepare a test report on the results with recommendations for the manufacture of the tested product PC20: Work safely at all times, complying with health and safety and other relevant regulations and guidelines

Process design	To be competent, the individual must be able to:
	PC21: Lead on making improvements to processes and
	procedures
	PC22: Design suitable product processes with clear flow
	diagrams, technical data and other information
	PC23: Utilise customer requirements and the design
	specification for new process or processes
	PC24: Recommend improvements to existing or new
	manufacturing processes
	PC25: Monitor machine performance and capacity utilisation in
	order to determine and optimise timelines
	PC26: Work safely at all times, complying with health and safety and other relevant regulations and guidelines
Knowledge and U	· · · · · · · · · · · · · · · · · · ·
A. Organisation-	The individual on the job must demonstrate knowledge and
al Context	understanding of:
(Knowledge of	
the company/	procedures followed in the company relevant to own employment
organisation	and performance conditions
and its	OK2. Organisational culture, vision and mission
processes)	OK3. Typical customer profile
processes	OK4. Company's service level agreements and policies
	OK5. Company's code of conduct
	OK6. Organisation pricing and discount policy
	OK7. Organisation policy on documentation, reporting, etc.
B. Technical	
B reconnical	n ne individual on the ion must demonstrate knowledge and
	The individual on the job must demonstrate knowledge and understanding of
Knowledge	understanding of:
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	TK18: How to prepare bills of materials, product costing and	
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C. Regulator	,	
context	understanding of	
(Knowledg		
Rules and	· ·	
Regulation		
	RK3: Environmental Management Act No. 12 of 2011	
	RK4: Occupational Health and Safety Act 36 of 2010	
	RK5. Other applicable National and International Standards	
Skills (S)		
A. Core Skills		
Generic S	kills The individual on the job must be able to:	
	CS1. Read and analyse the available data about the product,	
	processes, components, tools, fixtures	
	CS2: Interpret sketches and drawings	
	CS3: Examine equipment manuals and process documents to	
	understand the equipment and processes better	
	CS4. Read internal information sent by supervisor/other teams	
	Writing Skills	
	The individual on the job must be able to:	
	CS5. Note down observations (if any)	
	CS6. Prepare requisitions to procurement/stores for materials,	
	tools and equipment, etc.	
	CS7: Prepare technical and other reports	
	Oral Communication (Listening and Speaking skills)	
	The individual on the job must be able to:	
	The individual on the job must be able to:  CS8 Discuss task lists, schedules and activities	
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	CS8. Discuss task lists, schedules and activities CS9. Effectively communicate with superiors, colleagues, subordinates and regulators	
	CS8. Discuss task lists, schedules and activities CS9. Effectively communicate with superiors, colleagues, subordinates and regulators CS10. Attentively listen and comprehend the information given	
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B. Profession	CS8. Discuss task lists, schedules and activities CS9. Effectively communicate with superiors, colleagues, subordinates and regulators CS10. Attentively listen and comprehend the information given by various sources CS11. Effectively delegate tasks to other staff  Plan and Organise	
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PS9. Complete assigned tasks with minimum supervision PS10. Complete jobs within timelines and budget and quality norms

PS11. Be open to other ideas and information

PS12. Keep up-to-date with latest trends and changes in industry and the profession

## **Problem Solving and Decision Making**

The individual on the job must be able to:

PS13. Detect problems in day to day tasks

PS14. Discuss possible solutions to address problems with subordinates and the supervisor

PS15. Make decisions in emergency situations in the absence of the supervisor (as per the authority matrix defined by the organisation).

**UNIT 2** [This Unit is about accomplishing the manufacturing process to produce products of required specification, output, on time and to budget using appropriate production methods and tools such as computer-aided manufacturing (CAM)].

Unit No.	02
Unit Title	Manufacturing products, tools, jigs and fixtures to required specifications.
Description	This unit is about demonstrating competence to plan, manufacture and accomplish the production process in the most judicious and economical way using tools such as computer-aided manufacturing (CAM), and product lifecycle management;
Scope	<ul> <li>This unit covers the following:</li> <li>Production planning</li> <li>Product Manufacturing</li> <li>Total Quality Management</li> <li>Assembly of components, subassemblies and final assemblies</li> <li>Product testing</li> </ul>
Performance Crite	ria (PC) w.r.t. the Scope
Element	Performance Criteria (PC)
Production planning	To be competent, the individual must be able to: PC1: Determine the work (product specifications, output, budget, time) required from the job and discuss the same with the supervisor and subordinates PC2: Plan for production and ensure that schedules, plans, material requirements (using MRP), processes and budget are understood by the production team; PC3: Evaluate and assemble a team of skilled technical staff; PC4: Deploy suitable machinery, equipment and materials PC5: Determine appropriate product/process sketches or blueprints to be used PC6: Examine machine performance and capacity utilisation in order to determine and optimise timelines PC7: Record and report impact of improvement activities PC8: Work safely at all times, complying with health and safety and other relevant regulations and guidelines
Product Manufacturing	To be competent, the individual must be able to: PC9: Lead product manufacturing PC10: Establish product requirements and discuss the same with the supervisor and subordinates; PC11: Determine types of materials, select materials and heat treatment processes and procedures PC12: Manufacture products according to specifications, quantities and timelines PC13: Manage and supervise the production team; PC14: Implement total quality management principles PC15: Accurately record and document production data; PC16: Put in place a methodical way of improving production activities e.g. quality circles PC17: Apply the use of Computer Aided Manufacturing (CAM)

	.,
	if necessary
	PC 18: Offer technical advice and guidance as required
	PC19: Work safely at all times, complying with health and
	safety and other relevant regulations and guidelines
Total Quality	To be competent, the individual must be able to:
Management	PC20: Interpret product and process specifications;
	PC21: Deploy Total Quality Management systems and
	techniques
	PC22: Design and implement quality improvement plans and
	training
	PC23: Collect, document and disseminate data on product
	quality and improvements to the supervisor and subordinates
	PC24: Prepare quality improvement reports
	PC25: Work safely at all times, complying with health and
	safety and other relevant regulations and guidelines
_	To be competent, the individual must be able to:
components into	PC26: Assemble components into finished products
subassemblies	PC27: Test sub and final assemblies
and final	PC28: Prepare test reports
assemblies	PC29: Carry product modifications and improvements
	PC30: Install and commission machines and systems
	PC31: Work safely at all times, complying with health and
	safety and other relevant regulations and guidelines
Product testing	To be competent, the individual must be able to:
	PC32: Test and document results
	PC33: Standardise machine output and calibrate;
	PC34: Prepare maintenance and operating manuals
	PC35: Declare products ready for use
	PC36: Work safely at all times, complying with health and
	safety and other relevant regulations and guidelines
	d Understanding (K)
	The individual on the job must demonstrate knowledge and
	understanding of:
(Knowledge of	OK1: Legislation, standards, policies, and procedures followed
the company/	in the company relevant to own employment and performance
organisation	conditions
and its	OK2. Organisation culture and typical customer profile
processes)	OK3. Company's service level agreements and policies
	OK4. Company's code of conduct
	OK5. Organisation pricing and discount policy
	OK6. Organisation policy on documentation, reporting, etc.
B. Technical	The individual on the job must demonstrate knowledge and
Knowledge	understanding of:
	TK1. Analytical tools and methods
	TK2. Production tools and methods (e.g. CAM)
	TK3. Prioritising own and team's workload to ensure that
	targets are met
	TK4: Interpreting drawings, charts, specifications, information,
	data, reports, manuals and other documents needed to
	understand the requirements of the production task
	TK5: Keeping up-to-date data and information such as

	drawings, specifications, manufacturers' manuals and other
	documents needed in the facility
	TK6: Operating principles and processes of the manufacturing machines and equipment in use
	TK7: The need for regular monitoring of departmental budgets
	and the implications for the company
	TK8: How to communicate effectively, listen, question, support
	and mentor others to work towards production targets
	TK9: Using decision making and creativity techniques (such as
	brainstorming, to generate ideas for improvement)
	TK10: How to identify training needs and to access training
	and developmental programmes
	TK11: Risks and hazards associated with the work, such as
	handling oils, misuse of tools, using damaged or badly
	maintained tools and equipment, and how to minimise the
	risks
	TK12. Prototyping and testing methods and tools
	TK13. Installation and commissioning techniques
	TK14. Diagnostic and preventive maintenance techniques
	TK15: Movement of materials, components or finished goods
	TK16. Business improvement activities
	TK17: Engineering safety audits or risk assessments
C. Regulatory	TK18: Quality control/quality assurance The individual on the job must demonstrate knowledge and
context	understanding of:
(Knowledge of	
Rules and	profession
Regulations)	RK2: National laws regulating the manufacturing industry
,	RK3: Environmental Management Act No 12 of 2011
	RK4: Occupational Health and Safety Act 36 of 2010
	RK5. Applicable National and International Standards
Skills (S)	
A. Core Skills/	Reading Skills
Generic Skills	The individual on the job must be able to:
	CS1. Read and analyse the available data about the products,
	processes, components, tools and fixtures CS2: Read and interpret sketches and drawings
	CS2: Read and interpret sketches and drawings CS3: Read and understand equipment manuals and process
	documents
	Writing Skills
	The individual on the job must be able to
	CS4. Note down observations (if any)
	CS5. Prepare requisitions to procurement/stores on the
	requirement of materials, tools and equipment, etc.
	CS6: Prepare technical and other reports
	Oral Communication (Listening and Speaking skills)
	The individual on the job must be able to:
	CS7. Discuss task lists, schedules and activities
	CS8. Effectively communicate with superiors, colleagues,
	subordinates and regulators
	CS9. Attentively listen and comprehend the information given

	by various sources
B. Professional	Plan and Organise
Skills	The individual on the job must be able to: PS1. Plan and organise the work order and jobs PS2. Organise all process, manuals so that sorting out/accessing information is easy;
	PS3: Collect and keep up to date production and other information
	Judgment and Critical Thinking
	The individual on the job must be able to: PS4 Use common sense and make judgments in day to day activities
	PS5. Use reasoning skills to identify and resolve basic problems
	PS6. Use intuition to detect any potential problems which could arise during operations
	Desire to Learn and Take Initiatives
The	The individual on the job must be able to: PS7. Follow instructions and work on areas of improvement identified
	PS8. Complete assigned tasks with minimum supervision PS9. Complete jobs within timelines and budget and quality norms
	PS10. Be open to other ideas and information PS11. Keep up-to-date with latest trends and changes in industry and the profession.
	Problem Solving and Decision Making
	The individual on the job must be able to: PS12. Detect problems in day to day tasks PS13. Discuss possible solutions to address problems with subordinates and the supervisor
	PS14. Make decisions in emergency situations in the absence of the supervisor (as per the authority matrix defined by the organisation)

**UNIT 3** [This Unit is about carrying out installation, testing, modification and commissioning of machines and mechanical systems].

Unit No.	03	
Unit Title	Installation and commissioning of machines and mechanical	
	systems	
Description	This unit is about demonstrating competence to carry out	
	installation, testing and commissioning of machines and systems	
Scope	This unit covers the following:	
	Planning	
	Installation	
	Testing	
	Commissioning	
Performance Crite	ria (PC) w.r.t. the Scope	
Element	Performance Criteria (PC)	
Planning	To be competent, the individual must be able to:	
	PC1: Prepare bill of material and equipment requirements	
	PC2: Determine number and type of technical staff for the	
	installation	
	PC3: Determine budget and timelines for the job	
	PC4: Assess suitability of location and develop machine layout	
	plan	
	PC5: Prepare and arrange for power (with right voltage) and water	
	PC6: Plan that appropriate hand, power and lifting tools are in	
	place	
	PC7: Plan for adequate ventilation	
	PC8: Work safely at all times, complying with health and safety	
	and other relevant regulations and guidelines	
Installation	To be competent, the individual must be able to:	
	PC9: Assemble and install the machine/system	
	PC10: Confirm that all mounting are firmly secured and torqued	
	up if necessary	
	PC11: Confirm that all other components of the machines are	
	securely tightened	
	PC12: Check water connection for possible leakages	
	PC13: Connect power to the machine/system	
	PC14: Check that all running parts have power supply	
	PC15: Energise the machine/system	
	PC16: Provide for adequate signage on all components and	
	systems	
	PC17: Work safely at all times, complying with health and safety	
Taatina	and other relevant regulations and guidelines	
Testing	To be competent, the individual must be able to:  PC18: Test the installation	
	PC19: Observe and monitor the main performance parameters e.g. temperature, pressure, output, etc.	
	PC20: Make necessary adjustments or modifications to	
	standardise the machines	
	PC21: Continue testing until pre-set results are obtained	
	1 021. Continue teating until pre-set results are obtained	

Commissioning  To be competent, the individual must be able to: PC24: Arrange for the commission PC25: Commission the installation PC26: Issue commission certificate PC27: Work safely at all times, complying with health and safety and other relevant regulations and guidelines  Knowledge and Understanding (K)  A. Organisation- al Context (Knowledge of the company) organisation and its processes)  NET company OK2: Company policy pertaining to manufactured components OK3. Organisation culture and typical customer profile OK4. Company's service level agreements and policies OK5. Company's code of conduct OK6. Organisation policy on documentation, reporting, etc.  The individual on the job must demonstrate knowledge and understanding of: TK1. Site layout TK2: Planning and installation techniques TK3: Testing methods and tools TK4. Preparation of operating and maintenance manuals TK5. Maintenance schedules for the machine/component TK6: Selection of suitable fittings for the machine TK7: Preparation of bills of materials and costing TK8: Commissioning technique, standards, procedures and guidelines TK9: Assessing training needs for the would be users of the installation TK10: Providing training to users  C. Regulatory context (Knowledge of Rules and Regulations) RK2. National laws regulating the manufacturing industry; RK3. Environmental Management Act No 12 of 2011 RK4. Occupational Health and Safety Act 36 of 2010						
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RK4. Occupational Health and Safety Act 36 of 2010	Regulations)					
·						
DIVE OUT IN THE THE COLUMN COL		· ·				
RK5. Other applicable National and International Standards		RK5. Other applicable National and International Standards				
Skills (S)						
A. Core Skills/ Reading Skills						
Generic Skills The individual on the job must be able to:	Generic Skills	The individual on the job must be able to:				
CS1. Read and analyse the available data about machines for		CS1. Read and analyse the available data about machines for				
installation and commissioning		installation and commissioning				
CS2: Read and interpret sketches and drawings		CS2: Read and interpret sketches and drawings				
CS3: Read equipment manuals and process documents to		· ·				
understand the equipment and processes better						
CS4. Read internal information sent by supervisor/other teams						

#### **Writing Skills**

The individual on the job must be able to:

CS5. Note down observations (if any)

CS6. Prepare requisitions to procurement/stores on the requirement of materials, tools and equipment, etc.

CS7. Prepare instruction manuals

CS8. Prepare technical reports

# Oral Communication (Listening and Speaking skills)

The individual on the job must be able to:

CS9. Discuss task lists, schedules and activities

CS10. Effectively communicate with superiors, colleagues, subordinates and regulators

CS11. Attentively listen and comprehend the information given by various sources

CS12. Delegate tasks to other staff

# B. Professional Skills

### **Plan and Organise**

The individual on the job must be able to:

PS1. Logically plan and organise the work order/schedule and flow of work activities

PS2. Organise all processes, manuals so that sorting out/accessing information is easy

PS3: Collect and keep up to date records

### **Judgment and Critical Thinking**

The individual on the job must be able to:

PS4. Use common sense and make judgments in day to day activities

PS5. Use reasoning skills to identify and resolve basic problems PS6. Use intuition to detect any potential problems which could arise during operations

#### **Desire to Learn and Take Initiatives**

The individual on the job must be able to:

PS7. Follow instructions and work on areas of improvement identified

PS8. Complete assigned tasks with minimum supervision

PS9. Complete jobs within timelines and budget and quality norms

PS10. Be open to other ideas and information

PS11. Keep up-to-date with latest trends and changes in industry and the profession

### **Problem Solving and Decision Making**

The individual on the job must be able to:

PS12. Detect problems in day to day tasks

PS13. Discuss possible solutions to address problems with subordinates and the supervisor

PS14. Make decisions in emergency situations in the absence of the supervisor (as per the authority matrix defined by the organisation)

**UNIT 4** [This Unit is about maintenance of production machinery, equipment and systems].

Unit No.	04					
Unit Title	Maintenance of manufacturing machinery, equipment and systems.					
Description	This unit is about demonstrating competence to implement maintenance tasks and activities in accordance with approved procedures					
Scope	This unit covers the following:  Planning Preventive maintenance Diagnosis and repair					
Performance Crite	ria (PC) w.r.t. the Scope					
Element	Performance Criteria (PC)					
Planning	To be competent, the individual must be able to: PC1: Prepare maintenance schedules of all machinery and equipment PC2: Evaluate sensory information from the machines (sight, sound and smell) and take appropriate remedial action on abnormalities PC3: Maintain a good stock of service parts to reduce on down time of equipment PC4: Requisition and procure materials, spares and tools PC5: Work safely at all times, complying with health and safety and other relevant regulations and guidelines PC6: Follow manufacturers' guidelines on maintenance schedules for specific equipment PC7: Utilise a computer maintenance management system (CMMS) to schedule preventive maintenance tasks for various equipment and systems					
Preventive maintenance	To be competent, the individual must be able to: PC8: Prepare a comprehensive preventive maintenance schedule for the plant PC9: Influence decision to shut down the plant for preventive maintenance PC10: Maintain equipment according to the preventive maintenance schedule PC11: Test the machinery and equipment PC12: Calibrate/align if necessary PC13: Work safely at all times, complying with health and safety and other relevant regulations and guidelines					
Diagnosis and repair	To be competent, the individual must be able to: PC14: Evaluate various types of information available for fault diagnosis, such as operator reports, monitoring equipment, sensory information, machinery history records and condition of end product PC15: Use a range of fault diagnostic equipment to investigate					

the problem, such as measuring devices, torque and run-out devices PC16: Apply appropriate methods and techniques to remove and replace the required components; PC17: Promptly rectify the fault. PC18: Test the machinery, equipment or component PC19: Calibrate/align if necessary PC20: Seek guidance from the relevant people if unable to solve particular problems PC21: Work safely at all times, complying with health and safety and other relevant regulations and guidelines **Knowledge and Understanding (K)** The individual on the job must demonstrate knowledge and A. Organisationunderstanding of: al Context OK1: Legislation, standards, policies, and procedures followed in (Knowledge of the company/ the company organisation OK2: Company policy pertaining to manufactured components OK3. Organisation culture and typical customer profile and its OK4. Company's service level agreements and policies processes) OK5. Company's code of conduct OK6. Organisation pricing, discount policy OK7: Organisational policy on waste disposal and management OK7. Organisation policy on documentation, reporting, etc. The individual on the job must demonstrate knowledge and B. Technical Knowledge understanding of: TK1. Hazards involved in carrying out maintenance activities on engineering equipment and systems (e.g. handling oils, greases, stored energy/force, live electrical components, process controller interface, misuse of tools, using damaged or badly maintained tools and equipment, not following laid-down maintenance procedures), and how to minimise them TK2: System isolation procedures or permit-to-work procedure that applies TK3: Interpreting drawings, specifications, manufacturers' manuals and other documents needed in maintenance; TK4: Procedures for sourcing drawings, job instructions, related specifications, replacement parts, materials and other consumables necessary for the maintenance activities TK5: Principles of how machines function, operation sequence, the working purpose of individual units/components and how they TK6. Testing methods and tools and testing and alignment, calibration of machines TK7: Techniques and tools used to dismantle and reassemble electrical/electronic equipment, fluid power and process control instrumentation equipment TK8: Deploying monitoring devices and test measurements to check inputs and outputs TK9: Methods of checking and ensuring that components are fit for purpose and how to identify defects and wear characteristics; and the need to replace them

		TK10: Procedures to be followed for investigating the faults, and how to deal with intermittent faults PC11: Occupational health and safety and other relevant			
		regulations and guidelines			
C.	Regulatory	The individual on the job must demonstrate knowledge and			
	context (Knowledge of	understanding of: RK1. Applicable national laws regulating the engineering			
	Rules and	profession			
	Regulations)	RK2: National laws regulating the manufacturing industry;			
		RK3: Environmental Management Act No 12 of 2011			
		RK4: Occupational Health and Safety Act 36 of 2010			
S L	rille (S)	RK3. Other applicable National and International Standards			
	cills (S)  Core Skills/	Reading Skills			
Α.		The individual on the job must be able to:			
		CS1. Read and analyse the equipment operating manuals			
		CS2: Read and interpret sketches and drawings			
		CS3: Examine equipment manuals and process documents to			
		understand the equipment and processes better			
		CS4. Read and analyse internal information sent by			
		supervisor/other teams			
		Writing Skills The individual on the job must be able to:			
		CS5. Note down observations (if any)			
		CS6. Prepare requisitions to procurement/stores on the			
		requirement of materials, tools and equipment, etc.			
		CS7: Prepare maintenance documentation and/or reports			
		CS8. Prepare instruction manuals			
		Oral Communication (Listening and Speaking skills)			
		The individual on the job must be able to:			
		CS9. Discuss task lists, schedules and activities			
		CS10. Effectively communicate with superiors, colleagues, subordinates and regulators			
		CS11. Attentively listen and comprehend the information given			
		by various sources			
В	Professional	CS12. Delegate tasks to other staff			
В.	Skills	Plan and Organise The individual on the job must be able to:			
	Okino	PS1. Logically plan and organise the work order/schedule and			
		flow and jobs			
		PS2. Organise all process, manuals so that sorting out/accessing			
		information is easy			
		PS3: Collect and keep up to date records			
		Judgment and Critical Thinking  The individual on the job must be able to:			
		The individual on the job must be able to: PS4. Use common sense and make judgments in day to day			
		activities			
		PS5. Use reasoning skills to identify and resolve basic problems			
		, , , , , , , , , , , , , , , , , , , ,			

PS6. Use intuition to detect any potential problems which could arise during operations

#### **Desire to Learn and Take Initiatives**

The individual on the job must be able to:

PS7. Follow instructions and work on areas of improvement identified

PS8. Complete assigned tasks with minimum supervision

PS9. Complete jobs within timelines and budget and quality norms

PS10. Be open to other ideas and information

PS11. Keep up-to-date with latest trends and changes in industry and the profession

### **Problem Solving and Decision Making**

The individual on the job must be able to:

PS12. Detect problems in day to day tasks

PS13. Discuss possible solutions to address problems with subordinates and the supervisor

PS14. Make decisions in emergency situations in the absence of the supervisor (as per the authority matrix defined by the organisation)

**UNIT 5** [This Unit is about implementing and monitoring compliance to quality and occupational health and safety standards and regulations].

Unit Title Implement and monitor occupational health and safety standards and regulations  Description This unit is about demonstrating competence to implement and monitor compliance to occupational health and safety standards and regulations  Scope This unit covers the following:  Planning Implementation Monitoring  Performance Criteria (PC) w.r.t. the Scope	
This unit is about demonstrating competence to implement and monitor compliance to occupational health and safety standards and regulations  Scope This unit covers the following:  Planning Implementation Monitoring	
monitor compliance to occupational health and safety standards and regulations  Scope  This unit covers the following:  Planning Implementation Monitoring	
and regulations  Scope This unit covers the following:  Planning Implementation Monitoring	
This unit covers the following:  Planning Implementation Monitoring	
This unit covers the following:  Planning Implementation Monitoring	
<ul> <li>Planning</li> <li>Implementation</li> <li>Monitoring</li> </ul>	
Implementation     Monitoring	
Monitoring	
· · · · · · · · · · · · · · · · · · ·	
Element Performance Criteria (PC)	
Planning To be competent, the individual must be able to:	
PC1: Interpret occupational health and safety regulations and	
standards	
PC2: Determine types of occupational health and safety	
information requirements	
PC3: Determine types of occupational health and safety	
equipment requirements	
PC4: Source appropriate occupational health and safety	
information	
PC5: Source appropriate occupational health and safety	
equipment	
PC6: Assess staff training needs in occupational health and	
safety	
PC7: Prepare or organise suitable training for staff,	
PC8: Work safely at all times, complying with health and safet	У
and other relevant regulations and guidelines	
Implementation To be competent, the individual must be able to:	
PC9: Provide comprehensive staff induction programme	
PC10: Apply appropriate health and safety precautions,	
regulations and standards	
PC11: Review implementation of occupational health and safe	ŧιy
standards and regulations	.4.,
PC12: Work safely at all times, complying with health and safe	ety
and other relevant regulations and guidelines	
Monitoring  To be competent, the individual must be able to:  PC13: Regularly and systematically monitor compliance to	
occupational health and safety, e.g. importance of staff wearing	a
protective clothing and other appropriate safety equipment	9
PC14: Record and document and evaluate data on regulatory	
compliance to health and safety regulations and standards	
PC15: Work safely at all times, complying with health and safe	•tv
and other relevant regulations and guidelines	J
and said regulations and galdemics	

Knowledge and L	Inderstanding (K)					
A. Organisation-						
al Context	understanding of:					
(Knowledge o						
the company/	the company					
organisation	OK2: Company policy pertaining to manufactured components					
and its	OK3. Organisation culture and typical customer profile					
processes)	OK4. Company's service level agreements and policies					
	OK5. Company's code of conduct					
	OK6. Organisation pricing and discount policy					
	OK7: Organisational policy on waste disposal and management					
	OK7. Organisation policy on documentation, reporting, etc.					
B. Technical	The individual on the job must demonstrate knowledge and					
Knowledge	understanding of:					
	TK1. Occupational health and safety regulations, standards and					
	guidelines					
	TK2. Key health and safety equipment required for the facility,					
	e.g. fire extinguishers, water hydrants, first aid box, etc.					
	TK3. Imparting knowledge to others					
	TK4: Safety equipment/technique to use for specific types of					
	hazards/risks					
	TK5: Application of first aid					
C. Regulatory	The individual on the job must demonstrate knowledge and					
context	understanding of:					
(Knowledge o						
Rules and	profession					
Regulations)	RK2: National laws regulating the manufacturing industry					
ixegulations)	RK3: Environmental Management Act No 12 of 2011					
	RK4: Occupational Health and Safety Act 36 of 2010					
	RK5. Other applicable National and International Standards					
Skille (S)	TANO. Other applicable National and International Standards					
Skills (S)  A. Core Skills/	Reading Skills					
Generic Skills						
Ocheric Okilis	CS1. Read and analyse the available data about the					
	occupational health and safety;					
	CS2: Read and interpret and adhere to safety precautions					
	· · · · · · · · · · · · · · · · · · ·					
	displayed on machines and equipment ketches and drawings					
	CS3: Read equipment manuals and process documents to					
	understand operational hazards and risks.					
	CS4. Read internal information on health and safety sent by					
	supervisor/other teams					
	Writing Skills					
	The individual on the job must be able to:					
	CS5. Note down observations (if any)					
	CS6. Prepare requisitions to procurement/stores on the					
	requirement of health and safety materials, and equipment, etc.					
	CS7: Note down and display emergency numbers in the work					
	place					
	CS8: Prepare training notes and presentations					

## Oral Communication (Listening and Speaking skills) The individual on the job must be able to: CS9. Discuss task lists, schedules and activities CS10. Effectively communicate with superiors, colleagues, subordinates and regulators CS11. Attentively listen and comprehend the information given by various sources; CS12. Make presentations CS13. Delegate tasks to other staff **B. Professional** Plan and Organise Skills The individual on the job must be able to: PS1. Logically plan and organise the work order/schedule PS2. Organise all process, manuals so that sorting out/accessing information is easy: PS3: Collect and keep up to date records **Judgment and Critical Thinking** The individual on the job must be able to: PS4. Use common sense and make judgments in day to day activities PS5. Use reasoning skills to identify and resolve basic problems PS6. Use intuition to detect any potential problems which could arise during operations **Desire to Learn and Take Initiatives** The individual on the job must be able to: PS7. Follow instructions and work on areas of improvement identified PS8. Complete assigned tasks with minimum supervision PS9. Complete jobs within timelines and budget and quality norms PS10. Be open to other ideas and information PS11. Keep up-to-date with latest trends and changes in industry and the profession **Problem Solving and Decision Making** The individual on the job must be able to: PS12. Detect problems in day to day tasks PS13. Discuss possible solutions to address problems with subordinates and the supervisor PS14. Make decisions in emergency situations in the absence of the supervisor (as per the authority matrix defined by the organisation)

**UNIT 6** [This Unit is about supervision and management of technical staff; artisans, technicians, technologists and other engineers].

Unit No.	06				
Unit Title	People management				
Description	This unit is about demonstrating competence to supervise and				
	manage artisans, technicians, technologists and other engineers.				
Scope	This unit covers the following:				
	Departmental skills needs assessment				
	Job allocation				
	Supervision and performance management				
Performance Crite	ria (PC) w.r.t. the Scope				
Element	Performance Criteria (PC)				
Skills needs	To be competent, the individual must be able to:				
assessment	PC1: Comprehensive staff induction programme				
	PC2: Carry out a skills audit of staff,				
	PC3: Identify and recommend appropriate training for staff				
Job allocation	To be competent, the individual must be able to:				
	PC4: Allocate jobs according to staff abilities				
	PC5: Assemble task teams around highly skilled staff and				
	facilitate team work				
	PC6: Accommodate ideas from both subordinates and superiors.				
Supervision and	To be competent, the individual must be able to:				
performance	PC7: Supervise and manage subordinates;				
management	PC8: Provide timely feedback to superiors and subordinates				
	PC9: Carry out activities in the specified sequence and in an				
	agreed timescale				
	PC10. Coach and mentor subordinates				
	PC11. Motivate and provide incentives for outstanding				
Mara da da cara del de	performance.				
Knowledge and Und					
	The individual on the job must demonstrate knowledge and				
	understanding of:				
(Knowledge of	OK1: Legislation, standards, policies, and procedures followed in the company				
the company/ organisation	OK2: Company policy pertaining to manufactured components				
and its	OK3. Organisation culture and typical customer profile				
processes)	OK4. Company's service level agreements and policies				
processes	OK5. Company's code of conduct				
	OK6. Organisation pricing, discount policy				
	OK7: Organisational policy on waste disposal and management				
	OK7. Organisation policy on documentation, reporting, etc.				
B. Technical	The individual on the job must demonstrate knowledge and				
Knowledge	understanding of:				
	TK1. Serving as a reliable link between subordinates and				
	management				
	TK2: Team work and staff motivation				
	TK3: Staff welfare				
	TK4. Prioritise health and safety of staff under his/her supervision				
	TK5: Imparting knowledge to others				

C.	Regulatory	The individual on the job must demonstrate knowledge and					
		understanding of:					
	(Knowledge of	RK1. Applicable national laws regulating the engineering					
	Rules and	profession					
	Regulations)	RK2: National laws regulating the manufacturing industry;					
		RK 3: Environmental Management Act No 12 of 2011					
		RK 4: Occupational Health and Safety Act 36 of 2010					
		RK3. Other applicable National and International Standards					
Skil	ls (S)						
A.	Core Skills/	Reading Skills					
	Generic Skills	The individual on the job must be able to:					
		CS1. Read and analyse the available data about staff skills and					
		qualifications					
		CS2: Read and interpret conditions of service					
		CS3: Read and interpret code of conduct					
		CS4. Read internal information sent by supervisor/other teams					
		Writing Skills					
		The individual on the job must be able to:					
		CS5. Note down observations (if any)					
		CS6. Prepare work instructions					
		CS7: Prepare training notes and presentations					
		CS8: Prepare reports					
		Oral Communication (Listening and Speaking skills)					
		The individual on the job must be able to:					
		CS9. Discuss task lists, schedules and activities					
		CS10. Effectively communicate with superiors, colleagues,					
		subordinates and regulators					
		CS11. Attentively listen and comprehend the information given					
		by various sources					
		CS12. Make presentations					
		CS13. Delegate tasks to other staff					
В.	Professional	Plan and Organise					
	Skills	The individual on the job must be able to:					
		PS1. Logically plan and organise the work order/schedule and					
		flow and jobs					
		PS2. Organise all process, manuals so that sorting out/accessing					
		information is easy					
		PS3: Collect and keep-up-to date records					
		Judgment and Critical Thinking					
		The individual on the job must be able to:					
		PS4. Use common sense and make judgments in day to day					
		activities					
		PS5. Use reasoning skills to identify and resolve basic problems					
		PS6. Use intuition to detect any potential problems which could					
		arise during operations					
		Desire to Learn and Take Initiatives					
		The individual on the job must be able to:					
		PS7. Follow instructions and work on areas of improvement					
		identified					
		PS8. Complete assigned tasks with minimum supervision					
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PS9. Complete jobs within timelines and budget and quality norms

PS10. Be open to other ideas and information

PS11. Keep up-to-date with latest trends and changes in industry and the profession.

#### Problem Solving and Decision Making

The individual on the job must be able to:

PS12. Detect problems in day to day tasks

PS13. discuss possible solutions to address problems with subordinates and the supervisor

PS14. Make decisions in emergency situations in the absence of the supervisor (as per the authority matrix defined by the organisation)

## 5. EQUIPMENT, TOOLS AND CONSUMABLE MATERIALS

These include, but not limited to:

#### **Equipment and Tools:**

Design and Prototyping equipment and tools, computer software applications, Machine shop equipment and tools, Fabrication shop equipment and tools, Electrical equipment, Maintenance equipment and tools, Testing equipment and tools, Personal protective equipment, etc.

#### **Raw Materials and Consumables:**

Textile, Leather, Wood, Paper, Chemicals, Rubber, Plastics, Non-metallic minerals, Basic metals, Lubricants, Composites, Spare parts and components, etc.

# 6. DILEMMAS/CHALLENGES AND COMPLEXITIES FOR A JOB HOLDER

Mechanical engineers face challenges such as obsolete and/or inappropriate equipment and tools, budgetary constraints, inadequate product costing skills, poor technical skill base, bureaucracy in procurement procedures, lack of appreciation of preventive maintenance by non-engineering management staff, labour intensive nature of the work, rapid change of technology and materials, lack of personal protective equipment, climate change, cyber warfare, inconsistence in company and government policies and regulations, etc.

## 6.1 Alternative Choices (Solutions) to Dilemmas and Complexities

Solutions to challenges include: selecting and procuring appropriate equipment and tools for the job; supporting capacity building through training; identifying and utilising suitable adaptation and mitigation measure against the effect of climate change; utilising appropriate cyber security measures to protect against cyber warfare; include engineering professionals in management teams,

deployment of automation where feasible, provision of personal protective equipment, participate in lobbying and formulation of policies, allocation of adequate financial resources, etc.

#### 7. WORKING CONDITIONS/ENVIRONMENT

Mechanical Engineers work with a variety of machinery, toxic substances and volatile materials, their work environment is susceptible to fires, explosions, structural failures and equipment malfunctions. Working conditions include cold, hot and wet conditions, climbing heights, stand/walk for long hours, lifting materials, working in day or night shifts, areas that are noisy and dusty, areas with limited lighting and ventilation, etc.

# 8. PARTIES INVOLVED/INTERACTING WITH THE JOB HOLDER OR TRAINEE

#### 8.1 Internal/Within the Organisation

Management, supervisors, subordinates and other section members, etc.

#### 8.2 External/Outside the Organisation

Government regulators, professional bodies, clients, suppliers, fellow engineers from other companies, labour unions, clients, students/interns, etc.

#### 9. PHYSICAL DEMANDS ON THE BODY

- Physique to sustain strenuous conditions;
- Be able to walk and stand for long periods of time;
- Bend, stretch, twist, or reach out;
- Be able to lift relatively heavy materials, tools and equipment;
- Be able to use fingers, hands and feet with ease to complete the assigned task (dexterity);
- Etc.

# ANNEX A Criteria for Assessments based on this NOS

#### A.1 Guidelines for Assessment

**A.1.1** Criteria for assessment for curricula and learning programmes based on this NOS will be created by curricula and programmes developers. Each Performance Criteria (PC) will be assigned marks proportional to its importance in the NOS. Curricula and programmes developers will also lay down proportion of marks for theory and practical skills for each performance criteria, giving more weight to practical skills.

There shall be allocated the 'Total Mark', which will be the sum of all marks in each Unit, distributed across the number of PCs in that particular Unit. The 'out of' mark will be the mark allocated to each PC, which will be shared between theory and skills practical assessments.

**A.1.2** Individual awarding/assessment bodies or institutions and other users of the NOS will create unique question papers for the theory part and evaluations for skill practical part for their respective candidates.

# ANNEX B NOS Version Control

This Annex gives details necessary for the tracking of the NOS versions based on the number of revisions.

NOS Code	NOS.ME.01		
ZQF Level	7	Version Number	01
Sector	Manufacturing	Date of Approval	February, 2021
Sub Sector	Agro-processing, textile, and leather industries, wood and wood products, paper and paper products, Chemicals and chemical processing, Rubber and plastic products, Nonmetallic mineral products, Basic metal products, Fabricated, formed and machined metal products, automotive; food and beverages.	Date of Last Review	N/A
Occupation	Mechanical Engineering	Date of Next Review	March, 2026

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